

# **GUARANTEE**

## Money Back Offer

**W**e want you to be completely satisfied with your decision to join us. If, for any reason, you are not totally happy within 30 days from the date your insurance comes effective with us, I want you to write and tell us. We will cancel your policy and gladly refund the entire unused premium you paid – no questions asked. No hard feelings, either. All you need to do is write, “cancel” on the policy declaration page, sign, and mail it back (we must receive it within 30 days). This offer is void if any claims have been, or are to be, made under the policy or if there was any misrepresentation on any application for insurance.

On the other hand if the **Total Protection Programs** from **W.B. White Insurance Ltd.** produce incredible results for you, we want you to not only write and tell us about it – but tell your colleagues, friends and family too!

## Continuing Guarantee

After the first 30 days of your relationship with us, your total and continuous satisfaction is of paramount importance to us. So, if *you* should change your mind for *any* reason thereafter, we want you to write and tell us. We will cancel your policy as of the date we receive your letter and refund the full amount of the unused premium to you – no questions asked. All you need to do is write, “cancel as of (include date)”, sign, and mail it back with your letter.

## No Pressure – No Hassle Promise

Our goal is to take the hassle out of buying insurance. We want to educate you on what you are buying and let you make an informed decision from there. Since your insurance program is such an important part of your financial well being, we want you to understand completely the coverage you have purchased and what it will do for you. Our promise to you is that we will never pressure you to make a decision that you aren't comfortable with. We even promise to tell you if you are getting a better deal with your current insurance program!

## Total Client Satisfaction Guarantee

If you have any questions or comments, please call our office at **905-576-6400**. By affixing my name below, I attest that this is our Continuing Guarantee and our Total Client Satisfaction Guarantee, plus our commitment to give you unparalleled service.

**You are the reason we have business and you are appreciated!**

*James Famme*

James B. Famme  
President

